

IHFA HR Leadership Conference

March 22 & 23, 2011

Atlanta, Georgia

Tuesday, March 22nd

12:00 p.m.	Check In and Registration
1:00 p.m.	Welcome
1:10 p.m.	Introduction
1:20 p.m.	The Difference Between Success & Failure
2:10 p.m.	The Southern Star Story
3:00 p.m.	Tools of the Trade
3:15 p.m.	One Size Doesn't Fit All
4:25 p.m.	Hardee's Heroes
	General Manager Interviews
5:45 p.m.	Social
6:30 p.m.	Dinner / Keynote Speaker
8:15 p.m.	Leadership Presentation

Wednesday, March 23rd

7:00 a.m.	Breakfast
8:00 a.m.	Welcome Back
8:10 a.m.	One Size Doesn't Fit All - Recap
8:45 a.m.	Serious About Service
9:45 a.m.	Coaching
10:15 a.m.	Resource Utilization
11:15 a.m.	Empowerment & Accountability
11:45 a.m.	Conclusion
	Feedback (Survey)